

Escalation Process for SAS Services

If you have SAS Service-related queries, you can escalate your concerns using the following procedure:

Step 1	Contact your linked practitioner for your school/setting.	See the list on LEAP for the latest practitioner allocations.
Step 2	If you feel you need to discuss your concerns with a more senior member of staff, please contact the Senior SEND Advisor	Hannah Sheridan hsheridan@hillingdon.gov.uk
Step 3	If you still consider that your concerns have not been addressed please contact relevant SAS Team Manager	Sharon Gill sgill@hillingdon.gov.uk
Step 4	If you still consider that your concerns have not been resolved, you can escalate this to Principal EP	Ingrida Stankeviciene istankeviciene@hillingdon.gov.uk
Step 5	If you still consider that your concerns have not been resolved, you can escalate this to Assistant Director of SEND & Inclusion	Dominika Michalik dmichalik@hillingdon.gov.uk
Step 6	If you still consider that your concerns have not been resolved, you can escalate this to Director of Education and SEND	Abi Preston apreston@hillingdon.gov.uk