

Notification of A Critical Incident and Contact List

Dial 999 and request the relevant emergency service, making sure to provide the exact nature of the incident and the location as a priority (if appropriate).

Job title	Name	Contact details
Officer Contacts:		
Director of Education & SEND	Abi Preston	apreston@hillingdon.gov.uk 07596 044119
Principal Educational Psychologist	Ingrida Stankeviciene	istankeviciene@hillingdon.gov.uk Tel: 01895 558101 Mob: 07850 064 547
Head of Education	Michael Hawkins	mhawkins@hillingdon.gov.uk Tel: 01895 556 084 07542 855595
Stronger Families Hub	Stronger Families Hub	lbhmesh@hillingdon.gov.uk strongerfamilieshub@hillingdon.gov.uk 01895 556006
Head of first response and out of hours	Anthony Madden	amadden@hillingdon.gov.uk Tel: 01895 556 006
Lead Child Protection Schools & Deputy LADO	Nicole Diamond	ndiamond@hillingdon.gov.uk Tel: 07943 097366
Assistant Director Ed and Vulnerable Children	Kathryn Angelini	Kangelini@hillingdon.gov.uk Tel: 07850 075034
Communications Support		
Hillingdon Communications Team	corporatecommunications@hillingdon.gov.uk or call 01895 250403 (9am-5.30pm) or 01895 250111 (out of hours)	
Met Police Comms Bureau	DMC-Mailbox-.PressBureau-DMC@met.police.uk - 0207 2302171 (do not use tel unless critical). If live police investigation, contact the Bureau instead of LBH comms but please 'cc' LBH Comms (above)	
Signposting for Schools		
<ul style="list-style-type: none"> • Safehaven - <i>Chargeable</i> service for critical incident counselling https://safehaven.co.uk - 0161 635 1010 • School Resources on Traumatic Death of a Child: For schools Cruse Bereavement Care • Cruse – support for grief - 0808 8081677 • Kooth Website: kooth.com Free, safe and anonymous online counselling support for young people aged between 10 and 25. Available Monday to Friday 12pm-10pm and Saturday to Sunday 6pm-10pm. • Young Minds Crisis Messenger Text: Text SHOUT to 85258 24-hour text support for young people experiencing a mental health crisis. 		

