

Escalation Process for EPS Services

If you have EPS Service-related queries, you can escalate your concerns using the following procedure:

Step 1	Contact your link Educational Psychologist for your school/ setting.	See the list on LEAP for the latest officer allocations
Step 2	If you feel you need to discuss your concerns with a more senior member of staff, please contact the Senior Educational Psychologist	Subha Samuel - ssamuel@hillingdon.gov.uk
Step 3	If you still consider that your concerns have not been addressed please contact relevant Deputy Principal EP	Helen Vogt - hvogt@hillingdon.gov.uk
Step 4	If you still consider your concern unresolved you can escalate this to Principal EP	Ingrida Stankeviciene - istankeviciene@hillingdon.gov.uk