

Escalation Process for SEND Advisory Service (SAS)

If you have SAS Service-related queries, you can escalate your concerns using the following procedure:

Step 1	Contact your allocated link SAS officer allocated for your school or setting.	Visit LEAP for the latest SAS localities and linked advisors
Step 2	If you still consider that your concerns have not been addressed please contact Seniors in relevant Teams	Principal SEND Advisor EY satwal@hillingdon.gov.uk Principal SEND Advisor Schools/P16 sgill@hillingdon.gov.uk Senior SEND keyworker svirdee@hillingdon.gov.uk Senior MSI Teacher AJuriansz@hillingdon.gov.uk
Step 3	If you still consider that your concerns have not been addressed please contact relevant SAS Team Manager	Heenal Amin hamin@hillingdon.gov.uk
Step 4	If you still consider your concern unresolved you can escalate this to SAS Service Manager	Carole Lewis - clewis@hillingdon.gov.uk