

Escalation Process for SAS Services



If you have SAS Service-related queries, you can escalate your concerns using the following procedure:

Step 1	Contact your link Educational Psychologist for your school/ setting.	See the list on LEAP for the latest officer allocations
Step 2	If you feel you need to discuss your concerns with a more senior member of staff, please contact the Senior SEND Advisor Senior Sensory Advisory Teacher, QToD	Hannah Sheridan hsheridan@hillingdon.gov.uk Alexander Juriansz ajuriansz@hillingdon.gov.uk
Step 3	If you still consider that your source have not been addressed.	
	If you still consider that your concerns have not been addressed please contact relevant SAS Team Manager	Sharon Gill sgill@hillingdon.gov.uk
Step 4		
	If you still consider your concern unresolved you can escalate this to Principal EP	Ingrida Stankeviciene istankeviciene@hillingdon.gov.uk
Step 5		
	If you still consider your concerns have not been resolved by the Service Manager then please contact Assistant Director of SEND & Inclusion	Dominika Michalik - dmichalik@hillingdon.gov.uk
Step 6	Assistant Director of SEND & Inclusion	
337	If you still consider that your concerns have not been resolved please contact	Abi Preston - apreston@hillingdon.gov.uk
	Director of Education and SEND	