

Assure Training Course – Syllabus:

Basics

- navigating the system
- assigned, submission & approval
- email notifications
- dashboard reports
- creating reports
- printing records

Incidents

How to locate

- email/system

Processing/completing investigation

- investigation questions
- work related?
- immediate causes
- root causes
- recommendations
- submission for approval

DSE

Processing

- common issues/solutions
- identifying issues & resolving
- conclusions
- submission for approval

Risk Assessments

Principles

- hazards, risks, controls
- guidance available
- creation
- actions
- submission for approval

Times	Timetable
0930-1045hrs or 1330-1445hrs	Session 1
1045-1100hrs or 1445-1500hrs	Break
1100-1200hrs or 1500-1600hrs	Session 2